Recommendations summary

## Review of care of Mr Wayne Irving at Ipswich Hospital Emergency Department – 19 July 2024 update

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| **No.** | **Recommendation** | **Due Date** |
| 1 | Develop a written model of service for patients on the ramp in the Emergency Department, including roles and responsibilities for the new medical commander and ramp nurse roles to be introduced. | COMPLETED |
| 2 | Review and update the work instruction “Emergency Department Parenteral Opiate Use – Adults” to specifically address safe opiate use for patients on the Ramp. | COMPLETED |
| 3 | A case study of the patient’s care and outcome be included in triage training to increase awareness of abdominal aortic aneurysm symptoms and the high associated mortality rate. | COMPLETED |
| 4 | Review the model of service and resourcing of social work after hours in the Emergency Department to consider current and future options to improve patients’ experience of care in the Emergency Department after hours. | COMPLETED  |
| 5 | Patient Safety Quality Unit to review their processes for determining when CCTV footage may be important in a clinical incident review | COMPLETED  |