

Review of care of Wayne Irving at Ipswich Hospital Emergency Department

No.	Recommendation	Due Date
1	Develop a written model of service for patients on the ramp in the Emergency Department, including responsibilities for the new medical commander and ramp nurse roles.	31 May 2024
2	Review and update the work instruction "Emergency Department Parenteral Opiate Use – Adults" to specifically address safe opiate use for patients on the ramp.	31 May 2024
3	A case study of the patient's care and outcome be included in triage training to increase awareness of his presenting symptoms and the associated high mortality rate.	31 July 2024
4	Review the model of service and resourcing of social work after hours in the Emergency Department to consider current and future options to improve patient experience	31 July 2024
5	Review the process for determining when video footage may be important in a clinical incident review.	30 June 2024