1.1 Navigation Patient Cohort

**Model of Care**

- **Chronicity:** Complex chronic diseases, condition or disability.
- **Complexity:** Multiple co-morbid diagnosis and complex medical concerns.
- **Fragility:** At risk vulnerable populations, Minority groups, Poor health literacy.
- **Intensity:** Prolonged medical treatment, Requires services to support quality of life. Need for medical aids, assistance with ADLS.

**Objectives for Nurse Navigator | Prostate Cancer and Urology Transitions**

- **WMH KPI’s**
  - Patient centred care (phone calls, home visits, telehealth, health literacy education to improve self-management, optimise care pathways for patients diagnosed with Prostate cancer, Patient Education on Prostate Diagnosis, Individualised management plans, perioperative education and support, Chemotherapy education and support).
  - Partnerships with all providers (GP, NGO, advocacy groups).
  - Partnerships with WMH providers (OPD, MDT, ED).
  - Improved optimization of health resources (FTA, Impact on LOS, ED Presentations, GP integration and prostate cancer health management).

- **OCNMO KPI’s**
  - Number of patient’s enrolled in Navigation.
  - Number of referrals received/provided.
  - Qualitative patient outcomes - evidence of patient satisfaction.
  - Health literacy outcomes to improve self-management.
  - Care Plans established.
  - Activities undertaken to meet the four pillars of Navigation (Phone calls, referrals received, care coordination, stakeholder meetings and partnership with patients).

1.2 Nurse Navigator Prostate and Urology (KPIs)

1.3 Navigation Patient Journey

**Patient Cohort/Demographic**
- Men diagnosed with Prostate Cancer.
- Men undergoing treatment for Prostate Cancer.
- Men experiencing side effects relating to Prostate cancer.
- Cancer recurrence.

**Partnerships**
- WMH Services.
- GP’s.
- NGO.
- Allied Health.
- Rural facilities.
- Indigenous health providers.
- Other HHS.
- Private Specialist.
- Community engagement events.
- Mater Springfield.
- Perioperative Services.
- Cancer Care Services.

**OCNMO KPI’s**
- Improved access to health resources.
- Improved health outcomes.
- Improved utilisation of health resources.

**Caring Better Together**

Endorsed by EDNM 13th November 2019 | Endorsed by ND Surgical Division 13th November 2019